

PatientTouch COVID-19

Non-Clinical User Groups



PatientSafe clients are responding to the emerging needs of COVID-19 by rapidly expanding user base access and engagement with the PatientTouch application.

PatientTouch provides the flexibility to assign organizational units with varying levels of clinical data access. Typically, users are clinical in nature and have access to complete Patient Lists for the purposes of assignment or to for visibility to a patient's care team.

USE CASE

Environmental Service (EVS) team members are at the forefront of inpatient response to COVID-19 needs. This group, and others like it, can be added quickly to PatientTouch via Active Directory mapping

and identified as "Directory Access only". This allows members of the EVS team, via shared devices, BYOD devices, or Web Messenger, to:

- View the entire organization's contact directory
- Initiate and send secure text messages to individuals or groups
- Identify unit-specific caregivers by role, i.e., Charge Nurse for 2 South
- Participate in COVID-19-specific notification groups
- Receive urgent mass notifications

