

PatientTouch COVID-19

Specific Groups & Care Roles



PatientSafe clients are responding to the emerging needs of COVID-19 by creating additional groups and care roles to assist with critical task assignment and completion.

PatientTouch provides the flexibility to rapidly create new Care Roles for outbound notifications or that can be subscribed to for task distribution.

USE CASE

Hospitals preparing for or currently experiencing an influx of potential COVID-19 patients are using supplies, such as Personal Protection Equipment, at a much faster rate than normal. Replenishing inpatient

unit supplies to make them immediately available to frontline caregivers is critical to ensuring staff safety and sustainability. One PatientSafe client has created a Supply Runner role and created a streamlined workflow to address this need:

1. Broadcast messaging alerted all clinical staff of the new role and process
2. Supply Runners are associated to a nursing unit so that the Charge Nurse (or another assigned staff member) can immediately identify and communicate via text the current list of needed supplies

