

PatientTouch rounding

Rounding is a proven best-practice that increases patient safety and satisfaction. However, many rounding tools are inefficient and cumbersome. PatientTouch® offers an effective way to complete and document rounds in one, easy-to-use iPhone app.



ELIMINATE COMMON BARRIERS TO ROUNDING SUCCESS

- **The only iPhone-compatible rounding tool** offers caregivers unparalleled convenience.
- **Positive Patient Identification (PPID) scanning** from iPhone's native camera streamlines rounding workflows and prevents workarounds.
- **In-app reminders** improve rounding compliance and timeliness.



IMPROVE QUALITY OF CARE

- **A checklist-like rounding workflow** ensures safety checks are performed and results in fewer falls, pressure ulcers and other concerns.
- **Real-time dashboards** and actionable, patient-specific notifications delivered to the care team mean patient needs can be quickly addressed.
- **Rounding and clinical communication in one app** improves collaboration and allows the care team to proactively resolve issues for better patient experiences and outcomes.
- **One-touch access to patient context** allows caregivers and leaders to create a personalized rounding approach for each patient/family.

PatientTouch Rounding Benefits

- Only iPhone-compatible rounding tool
- Positive Patient Identification (PPID) scanning from iPhone's native camera
- One-touch access to real-time mobile rounding documentation
- Rounding and clinical communication in one app, on one device
- Robust reporting for easy measurement of success and ROI
- Proven integration with EMR
- One scalable and sustainable solution for clinical communication and workflows



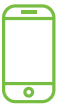
TAILOR ROUNDING ACTIVITIES TO MEET YOUR ORGANIZATION'S NEEDS

- **Access to a variety of assessments** allows for the creation of a multi-disciplinary patient experience program. Available assessments include:
 - Nurse hourly rounding on patient
 - Nurse leader rounding on patient / family
 - Executive rounding on patient / family
- **Customizable and orderable rounding assessments** can be deployed directly to caregiver, nurse leader and executive iPhones, increasing flexibility and convenience.
- **Rounding schedules can be staggered** (e.g. even hours RN, odd CNA) to balance workloads.



MONITOR PROGRESS AND MEASURE OUTCOMES FOR BETTER RESULTS

- **Trended and summarized patient satisfaction dashboards and reports** help quantify success.
- **Rounding compliance data and trends** across the enterprise allow for effective tracking of continuous improvement initiatives.
- **Real-time dashboards and reports** mean behavior can be quickly addressed or rewarded for improved outcomes.



THE PATIENTTOUCH DIFFERENCE

PatientTouch is the only clinical collaboration solution that unifies communication and workflow in one application, on one smartphone device. In addition to our rounding tool, the PatientTouch platform offers:

- **One-touch access** to real-time patient status, medications, lab results, vitals, and assessments for streamlined communication and clinical decision-making.
- **A unified inbox** for quick message triage and response. One inbox prioritizes all texts, voice calls, critical results, alerts, reminders, notifications and acknowledgements.
- **Secure messaging and voice**, so caregivers can quickly clarify orders and collaborate with others to provide more cohesive care.
- **Assigned patients and relevant clinical information** automatically tagged in secure messages, further improving efficiency and patient safety.
- **A variety of other workflows tools**, including sepsis prevention, specimen collection, medication administration, infant care, care

Hourly Rounding Results

- **52%** reduction in patient falls
- **37%** reduction in nurse call button use
- **14%** decline in skin breakdown
- **12%** increase in patient satisfaction scores
- Evidence of increased job satisfaction and productivity among nurses
- Improved management of at-risk populations

