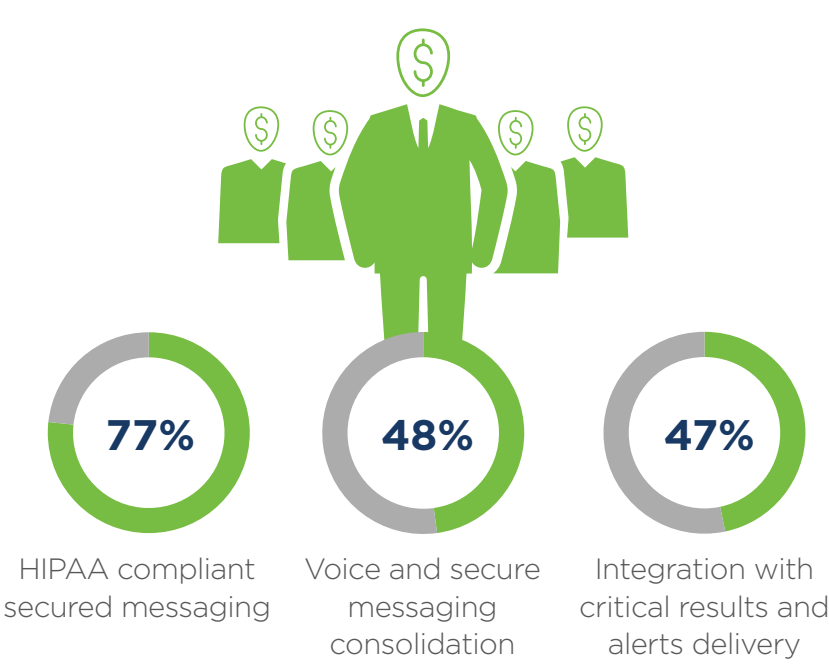


The State Of Mobile Clinical Communication

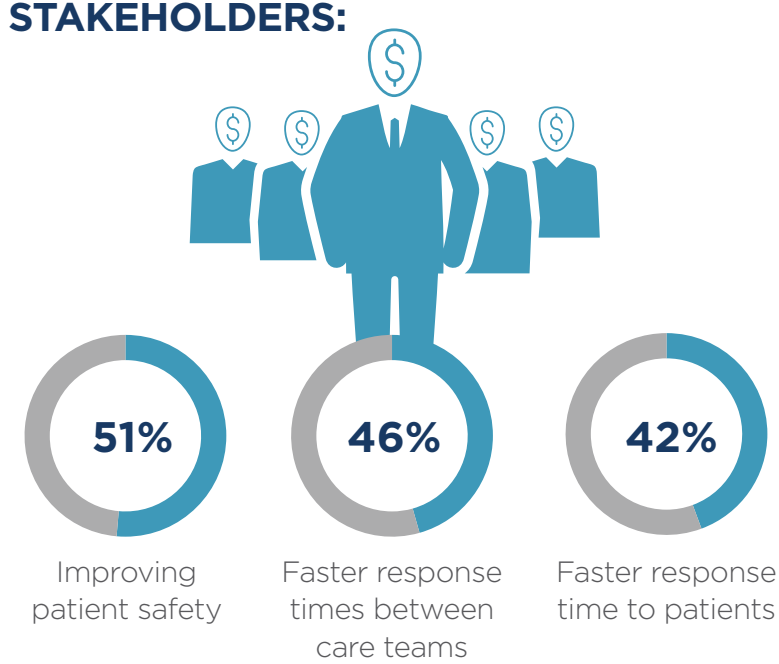
Adoption of smartphone-based clinical communications systems in the healthcare setting has grown rapidly in recent years. However, fragmented point solutions and disparate device deployments are all too common in provider institutions today. **The result?** According to a new HIMSS Analytics survey of more than 300 health system and hospital IT, clinical, and clinical informatics professionals, **the maturity level of provider organizations and vendor solutions vary widely.**¹

Top 3 Investment Drivers

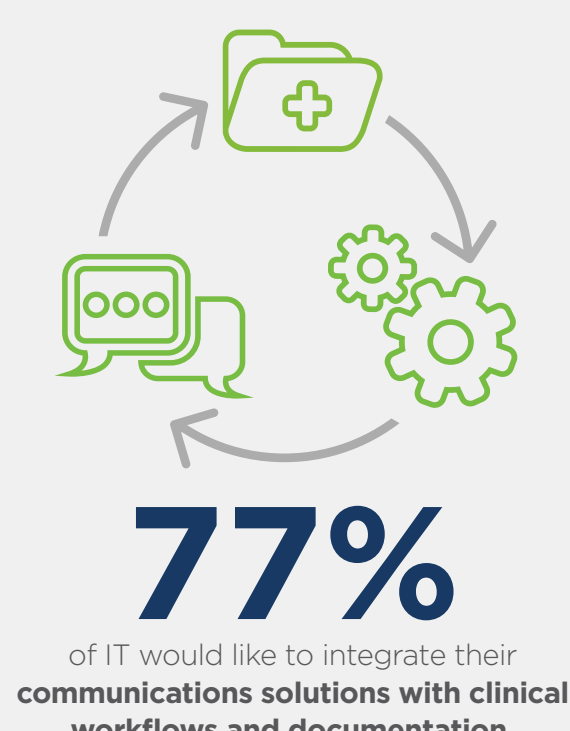
AMONG IT STAKEHOLDERS:



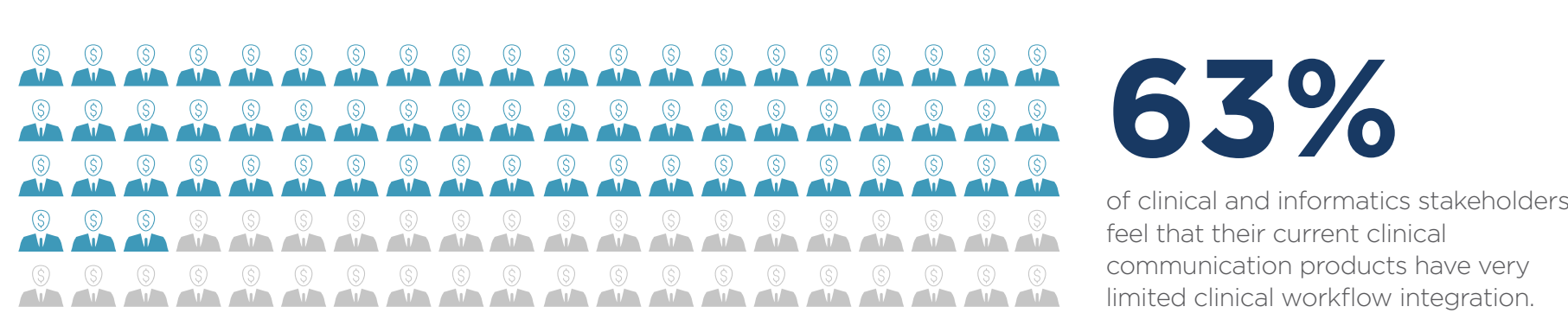
AMONG CLINICAL & INFORMATICS STAKEHOLDERS:



Workflow Integration Is Key



Yet Progress Is Slow



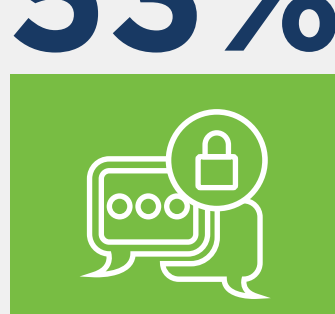
What's Helping?

51%



SMARTPHONE USE RAMPING UP
51% of IT respondents plan to implement smartphones for clinical communications, 43.5% of them within the next 24 months.

53%



SECURE MESSAGING EXPANSION
53% of IT respondents are expanding beyond secure messaging in the next 23 months. Nurse calls, telemetry alarms, critical lab results are the top areas for expansion.

62%



CURRENT STATE OF WI-FI NETWORK EXPERIENCE
62% of clinicians and clinical informaticists are satisfied with their organization's current Wi-Fi service.

What's The Hold Up?

FRAGMENTATION OF DEVICES



Fragmentation of devices and communications modalities is high, with the average clinician currently using more than three mobile devices and three communications modalities. More than half believe smartphones can facilitate consolidation.

UNSECURED TEXT MESSAGING

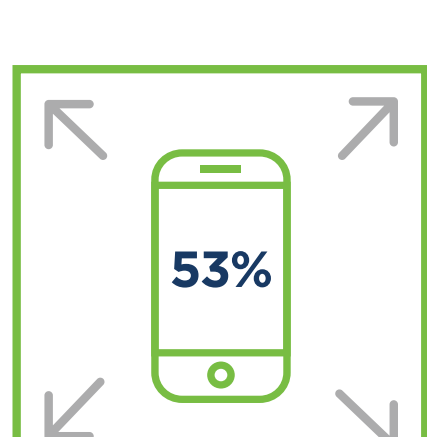


39% of informaticists report use of unsecured messaging by clinicians even when secure messaging is in place

Who Measures ROI?



Short Term Plans



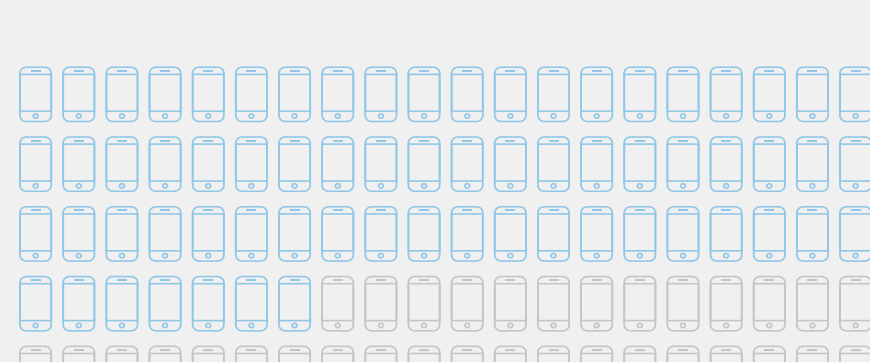
53% of IT respondents plan to expand their mobile communications platform beyond secure messaging.

Of these respondents, **71%** intend to first tie nurse call and telemetry alarms into those mobile platforms.



Long Term Vision

67% of respondents envision using clinical communications solutions to address care coordination.



Specifically these 3 solutions:

1. **Critical Results Communication** (80%)
2. **Patient Data Access** (74%)
3. **Pre-admission, Post-discharge Coordination** (73%)

Get complete study results and insights. Download the whitepaper at PatientSafeSolutions.com/2018survey

Reference:

1. The State of Clinical Communications and Workflow: An Industry Benchmark Study Prepared for PatientSafe Solutions by HIMSS Analytics, December 2017

