

PatientTouch specimen collection

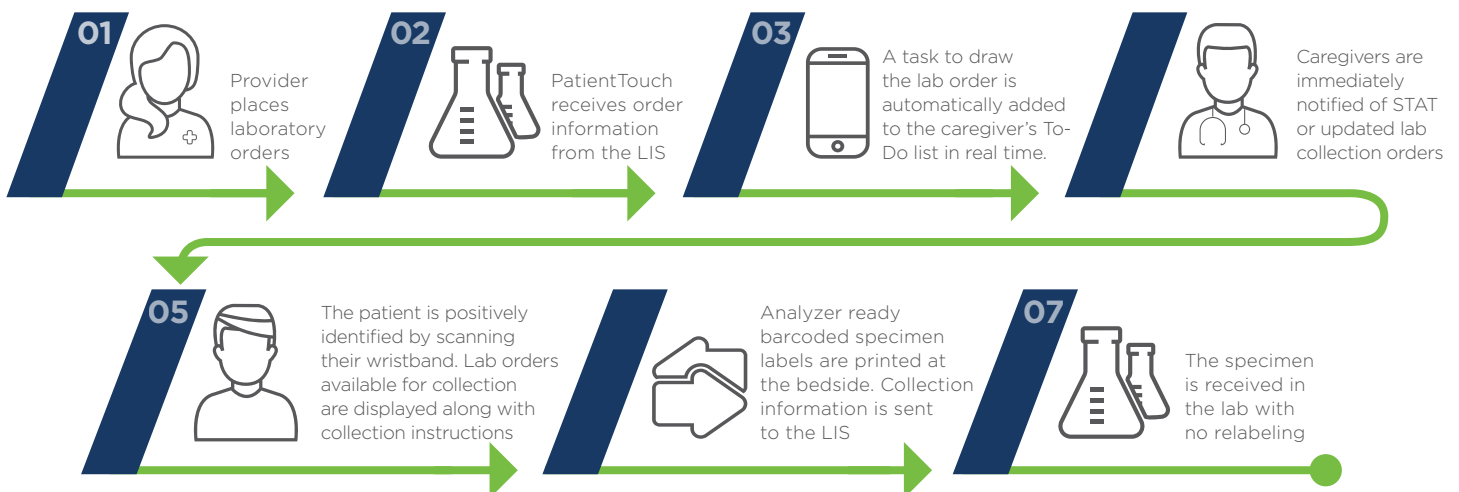
How are you protecting patients from specimen collection errors?

Your clinicians rely on accurate, timely laboratory results to make critical care decisions. At PatientSafe, we know there's no room for error. PatientTouch® Specimen Collection provides nurses, phlebotomists, and respiratory therapists a solution to eliminate labeling mistakes, decrease turnaround time, and streamline collection workflows in a single smartphone app.

By enabling patient wristband scans and wireless label printing at the bedside, PatientTouch reduces positive patient identification errors. Real-time order notifications, documentation and processing ensure the right test is collected from the right patient at the right time and accurate collection data is sent to your LIS.

Specimen Collection Workflow

Integrated with secure messaging and voice, PatientTouch allows phlebotomists to quickly clarify orders, collection instructions, and recruit help for difficult draws. Assigned patients and relevant clinical information are tagged in secure messages, further improving efficiency and patient safety.



Improved safety and efficiency

71%

of clinicians saw improved response time to stat orders

20%

reduction in duplicative lab orders

15%

decrease in stat order to lab time



NO-MISTAKES SPECIMEN COLLECTION

- PatientTouch provides step-by-step collection instructions including what tubes to collect, how many, and in what order.
- Phlebotomists and nurses print labels at the bedside as specimens are collected to ensure tubes are labeled correctly every time.
- PatientTouch automatically captures the collector's information and collection time on clearly printed specimen labels; integration to the LIS speeds the delivery of this accurate information to the lab.



STREAMLINED COLLECTION WORKFLOW

- Smartphone-based PPID wristband scanning ensures draws are always performed on the correct patient.
- Real time order notification means specimen collections can be coordinated and you can perform add-on tests on collected specimens, reducing the number of draws and improving patient satisfaction.
- Bedside-printed labels are analyzer ready, eliminating the need for relabeling.
- Clinicians only see orders for their assigned patients.



DECREASED TURNAROUND TIMES

- Phlebotomists and nurses are notified of stat orders, updates and alerts in real time for faster response.
- The Lab Manager dashboard provides visibility into number of draws per unit to balance phlebotomists' workloads.
- Reports on order-to-collection time enable identification and resolution of workflow bottlenecks.

About PatientSafe

PatientSafe Solutions obsesses over the experience of care to help care teams communicate and work together reliably and efficiently. PatientSafe delivers measurable safety and quality improvements through a mobile platform that extends an organization's EMR, clinical, and communication infrastructure and fits seamlessly into care team workflows. The company's context-driven PatientTouch platform unifies communication with workflow by consolidating text, talk, alerts, EMR data, clinical workflows and customizable care interventions, all in one mobile app, on one device. For more than a decade, PatientTouch has helped clinicians both in and outside the hospital streamline care delivery, increase quality and lower costs.

